



YEARS

Our Shared Legacy:

Truth, Trust, Transparency



Presidential Communications Operations Office
Freedom of Information Philippines

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f foiph t foiph i foiph



FREEDOM OF INFORMATION
PHILIPPINES

FOI Annual Report | Fifth Edition

ABOUT THE COVER

This 2021 marks the fifth year of the Freedom of Information (FOI) implementation in the Philippines. In this year's Annual Report, we will take you on a trip down memory lane as we honor our past, celebrate our present, and share our legacy of transparency in the country.

The shining five years commemorates the foundation of our Constitutional right to access information. Since 2016, we have been a reliable and collaborative platform that engages Filipinos and its government through exchange of information, thereby strengthening the public's trust.

As we herald a new year, FOI will continuously strive to sustain, spread, and create culture change of a more open and trustworthy government, and an informed and trusting citizen.



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FOI Annual Report | **Fifth Edition**

Table of Contents

ABOUT THE COVER

ABOUT FOI: VISION, MISSION, AND CORE VALUES

Messages

President of the Philippines	ii
FOI Champion	v
FOI Program Director	vi

Our Journey Towards our Legacy:

Milestones for the Past Five Years

FOI Summary of Key Accomplishments for CY 2021

CHAPTER I: REBUILDING THE TRUST

2021 FOI Accomplishments

CHAPTER II: INSTITUTIONALIZING TRANSPARENCY

Key Policies released in CY 2021	15
Localizing FOI	17
FOI Manual	21
FY 2020-2021 PBB Compliance	22

CHAPTER III: COLLECTIVE RESPONSIBILITY

Partnership Activities

CHAPTER IV: SUSTAINING OUR SHARED VISION OF TRANSPARENCY

International Conference for Information Commissioners (ICIC)	28
FOI Conference for LGUs	29
FOI Bill under the 18th Congress	30

CHAPTER V: EXPANDING FOI THROUGH TECHNOLOGY

eFOI Portal Key Data

CHAPTER VI: PROMOTING FOI THROUGH USER-FOCUS CAPACITY BUILDING AND AWARENESS CAMPAIGN

Engagement Activities

CHAPTER VII: TESTIMONIALS AND MESSAGES OF SUPPORT

CHAPTER VIII: TRUST BUILDERS

FOI-Project Management Office (FOI-PMO)

Policy, Planning, and Supports Division (PPSD)	57
Strategic Partnerships Unit (SPU)	60
Compliance Monitoring Division (CMD)	61
Communications and Capacity Development Division (CCDD)	63

FOI Champion and FOI Program Director

FOI through the Years



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Mission

I

To oversee the implementation of all FOI and eFOI programs for all government agencies in the Executive Branch and monitor compliance;

100%
compliance for NGAs,
GOCCs, and SUCs

50%
compliance
for LGWs

80%
Success
Rate

100%
LGUs with
ordinance

eFOI
is up
and running

II

To develop programs and mechanisms to capacitate all government agencies in the Executive Branch, including assisting the Local Government Units (LGUs) in drafting their ordinances in implementing FOI in their respective jurisdictions; and,

III

To conduct capacity-building programs and information education campaigns.

Vision

The FOI Program aims to give every Filipino access to information, official records, public records, and documents and papers pertaining to official acts, transactions, or decisions, as well as to government research data and promote transparency and accountability in the public sector.

Core Values



Accountability



Transparency



Good Governance



Citizens Participation

About FOI

Message from the President of the Philippines



MALACAÑAN PALACE
MANILA

My warmest greetings to everyone on the occasion of the 5th Year of Implementation of Executive Order No. 2 series of 2016, operationalizing the Freedom of Information (FOI) across the Executive Branch of government.

As one of the landmark policies of this administration, the FOI envisions to foster a nation of truly engaged and well-informed citizens by promoting greater access to information on government agencies, programs and instrumentalities through paper-based and electronic platforms.

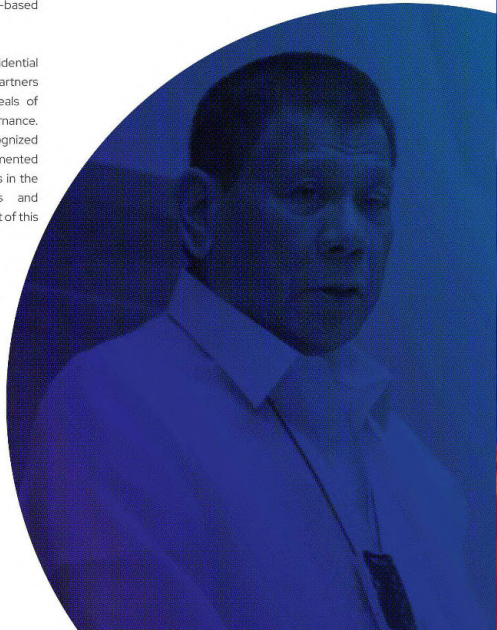
I acknowledge the strong efforts of the Presidential Communications Operations Office and its partners for creating FOI systems guided by the ideals of transparency, accountability, and open governance. Now, the FOI in the Philippines is recognized internationally and is being progressively implemented in various agencies and local government units in the country. As you pursue more policies and opportunities for citizen engagement in support of this program, I encourage you to uphold integrity and excellence in all your endeavors.

Together, let us create a stronger nation that is adequately informed about how progress and development can work for every Filipino.

Congratulations and mabuhay po kayo.

RODRIGO ROA DUTERTE
President
Republic of the Philippines

“ Together, let us create a stronger nation that is adequately informed about how progress and development can work for every Filipino. ”





Message from the Secretary and FOI Champion



The fifth year of the implementation of the Freedom of Information (FOI) rose to the challenges brought by the pandemic yet reaped remarkable achievements in pushing for transparency and accountability in the government. The Presidential Communications Operations Office (PCOO) has truly embarked on the President's promise, five years ago, of ensuring our citizens' access to information.

As the lead agency for the operationalization of the FOI Program, the PCOO, through the FOI-Project Management Office (FOI-PMO), has made every effort to reach Filipinos at the national level, provincial level, and even down to every barangay to inform them of their right to information and keep them on board with the plans, targets, and actions that our President has laid out for the nation. We at PCOO acknowledge the critical role of efficient and broad information dissemination in nation-building, which we have been delivering to the public through our projects, capacity-building activities, webinars, social media engagements, as well as through our own TV and radio programs.

Our accomplishments for this year could not be achieved without the significant contributions and kind cooperation from our partners and FOI implementers across the agencies under the Executive Branch. My sincerest gratitude to all of you, especially our FOI Champions, Decision Makers, Receiving Officers, and Civil Society Organizations, government and non-government partners, who have been of great support to us in ensuring public service delivery especially during this time of crisis.

The COVID-19 pandemic has posed great risks to our countrymen and is a serious challenge to government operations. One of the many messages this crisis has conveyed is that information plays a crucial role in effective governance and ensuring public welfare. Hence, our countrymen, as much as possible without demand, should be provided with timely and relevant information.

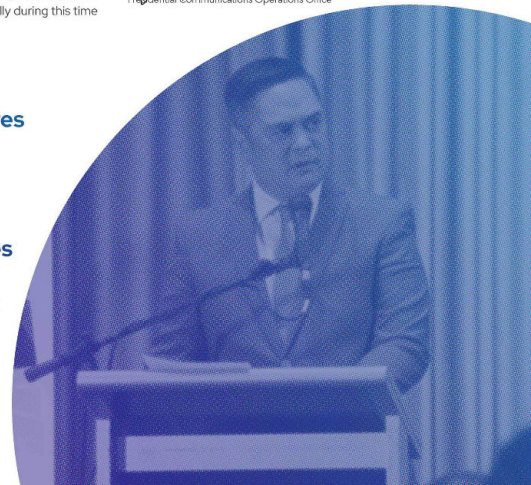
On behalf of PCOO, I am one with the FOI-PMO in pushing for the passage of the FOI Bill. We owe it to the Filipino people to have an all-encompassing FOI mechanism in the country. I appeal to our lawmakers to double the time and effort in making the change happen before the end of this administration. I am looking forward to FOI being implemented across all branches of the government and down to the Local Government Units (LGUs).

Our desire for development requires transparency and accountability; and this is no one man's job. The fulfillment of our vision requires cooperation and collective action. Ergo, no efforts and not a single dime shall be put in vain when it is for the benefit of our countrymen.

More power to FOI!


JOSE RUPERTO MARTIN M. ANDANAR
Secretary and FOI Champion
Presidential Communications Operations Office

“Our desire for development requires transparency and accountability; and this is no one man's job. The fulfillment of our vision requires cooperation and collective action.”



Message of the Undersecretary and FOI Program Director

We, in the Freedom of Information Project Management Office (FOI-PMO), are proud and delighted to present the notable achievements in the FOI Program implementation in the Philippines through this 2020/21 Annual Report. This fifth edition will showcase our consistent pursuit for excellence and efficiency in the delivery of quality FOI service to every Filipino.

This year, the continuing challenge of navigating the uncertain scene brought by the pressing public health concern became our office's breakthrough and silver lining to optimize our processes. In this way, we maintain the constant fulfillment of our mandate to operationalize the people's Constitutional right to access information.

The FOI-PMO perpetually banks on technology to steer its direction towards creating meaningful engagements with our partners and stakeholders. The FOI Online Consultation System (FOCS) is a stark example of the office's pivotal shift to the digital platform to continually assist FOI officers and Performance-Based Bonus (PBB) focal persons and keep them updated on the FOI Program developments.

As we value the indispensable role of knowledge sharing and management in the Program, we have ventured into offering a mass open online course (MOOC) for the general public. The FOI-PMO successfully launched FOI 101: An Introduction on Coursework, in partnership with the Development Academy of the Philippines (DAP) and Project SPARTA. Moreover, to give ample training to information officers as professionals of their field, the Memorandums of Understanding and Agreement with DAP have been signed for the Certification Course for Information Officers and will be ready to open its doors to the first cohort for the pilot run in November 2021.

Similarly, we remain committed to building our stakeholders' capacities by conducting a total of 1,063 information, education, and communication (IEC) activities, both via live events and virtual channels. The Transparency Legacy Digital Lecture Series, a webinar series focused on "sharpening the saw" of skills related to information disclosure, Barangay FOI, an event catered to local government units (LGUs) who are implementing their FOI ordinances, Just So You Know: FOI PH vlog, and Umaahokan: FOI PH Official Newsletter broke ground this year. We have also forged novel partnerships with three civil society organization (CSO) networks—Partnership of Philippine Support Service Agencies, Inc. (PHSSA) and Philippine Partnership for the Development of Human Resources in Rural Areas (PHDHRRA), and Legal Network for Truthful Elections (LENTE).

Apart from introducing new projects, we sustained our IEC activities targeted to each type of audience such as the Webinar for Librarians, FOI Receiving Officers' (FRO) and FOI Decision Makers' (FDM) Hangouts, FOI Conference for LGUs, FYI TV show, and FOI sa Radyo. And as a devoted host for the annual celebration of the International Day for Universal Access to Information (IDUAI), the FOI-PMO partnered with the UNESCO National Commission of the Philippines (UNACOM) in realizing the Parangal at Pamana: 3rd FOI Multi-Arts Festival.

The FOI-PMO has been resolute in nurturing its international connections. As a member of the International Conference of Information Commissioners (ICIC), we adopted ICIC Wednesdays and learned from monthly discussions on various topics akin to information disclosure and data privacy. Besides the ICIC membership, the FOI-PMO is also a part of the Asian Open Data Partnership (AODP), an international network composed of governments, non-governmental organizations, private sector, and academic institutions actively working on and promoting the development and application of open data in Asia.

Correspondingly, the FOI-PMO organized a Virtual Symposium in collaboration with Taipei Economic and Cultural Office (TECO) in the Philippines. Together, we discussed noteworthy steps which made Taiwan a role model in open governance.

Equally important this year is our move towards revamping the electronic FOI (eFOI) Portal. We tirelessly work to make the website robust to become more accessible and user-friendly in today's new normal. The website's improvements are accompanied with the "Requestor Feedback Mechanism" and "No Wrong Door" policy rollout. This latter allows the transfer and referral of information requests from one agency to another, provided that the first agency does not possess the information being requested.

On top of everything is our relentless efforts on lobbying for the passage of the FOI Bill in both chambers of Congress. When the bill is enacted into law, we believe it will institutionalize FOI in the country and compel all public instruments using public funds to be transparent and accountable. We call on the support of government agencies, civil society, and fellow FOI advocates' support in the passage of the FOI Bill.

Our fifth year of implementation has focused on cementing the FOI Program as a pillar of an open and transparent government in the Philippines. It is with zeal that we share that we were able to elevate the discourse and shift the narrative from transparency to trust.

**With this trust, we build on FOI
as our shared legacy.**


ATTY. KRISTIAN R. ABLAN, CESO II
Undersecretary and FOI Program Director
Presidential Communications Operations Office

Our Journey Towards our Legacy

Milestones of the Past Five (5) Years
during the Duterte Administration



FOI Summary of

Key Accomplishments for Calendar Year 2021

REQUESTS

76,635

eFOI Portal
Requests filed

53,209

Standard/Paper-based
Request filed

COMPLIANCE

229,559

Records consolidated from the
Agency Information Inventory

71%

FOI Manuals Compliance

EFOI PORTAL

545

Government Agencies
onboard the eFOI portal

61,407

eFOI Users
registered nationwide

51%

Success Rate in processing
requests in the eFOI portal

OTHER STATS

4,322

FOI Officers Designated
across Government Agencies

07

Working Days Average
Processing Time

1,063

Information, Education, and
Communication (IEC) activities
organized and participated in

CHAPTER I

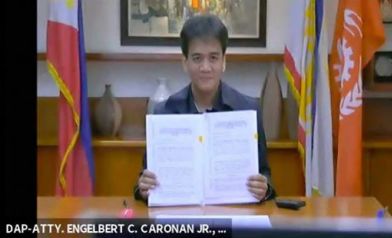
CHAPTER I REBUILDING THE TRUST 2021 FOI Accomplishments

As one of the President's landmark policies, the FOI Program is a testament that the present administration is keen on providing the Filipino people access to government information. Since then, it has continuously expanded its efforts in fostering a nation of truly engaged and well-informed citizenry by promoting access to information through standard paper-based and electronic platforms.

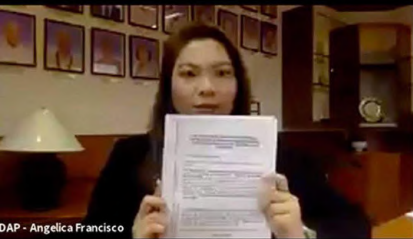
The PCOO believes that the FOI Program stands as a beacon of hope for the country as it gradually emerges with better systems, fueled by better ideals of transparency, accountability, and open governance. And because we aim for a finer country, we put our best foot forward when it comes to public service delivery.



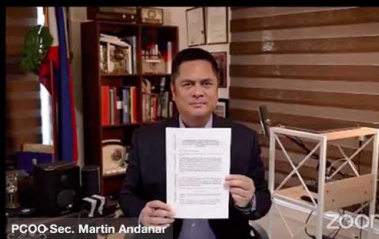
OO Kris Ablan



DAP-ATTY. ENGELBERT C. CARONAN JR., ...



DAP - Angela Francisco



PCOO Sec. Martin Andanan

FOI Virtual Symposium on Taiwan Open Government Initiatives

The FOI-PMO, in partnership with the Taipei Economic and Cultural Office (TECO) in the Philippines, organized a symposium held virtually on 14 July 2021 to learn more and benchmark with Taiwan's digital transformation and open government agenda alongside its access to information initiatives.

Among the roster of resource speakers were Audrey Tang, Minister for Social Innovation, Executive Yuan; Jean Chen of the Regulatory Reform Center, National Development Council; Lulu Keng of the Open Culture Foundation; Isabel Hou of Gov International Task Force; and Chris Hung, Deputy Director-General and Industry Consultant.



Certification Course for Information Officers

The FOI-PMO partners with the Development Academy of the Philippines (DAP), through its Center for Strategic Futures, to develop and implement a Certification Course for Information Officers. The course is designed to be a comprehensive and competency-based capacity development program that is envisioned to professionalize and enhance the capacity of Information Officers, particularly FOI Officers, in the Government.

The certification course will include modules and selected instructional materials on access to information, data privacy, records management, and national security. Aside from being part of DAP's regular training offering, the Certification Course will be accredited as an elective of the Masters in Public Management of the DAP's Graduate School of Public and Development Management (GSPDM), thus, the learning and assessment methodology of the Certification Course will be patterned after the requirements of the GSPDM.

A virtual signing event of the Memorandum of Understanding between PCOO and DAP was held last 10 March 2021 and streamed live on FOI Philippines' Facebook page. The Opening Ceremony is scheduled on 29 November 2021.

First FOI Code of Practice

As part of its mandate to ensure that government agencies are equipped with effective tools and their personnel with apt skills to fulfill their roles as implementers of the Program, the FOI-PMO published the 2020 FOI Code of Practice in January 2021.

The FOI Code of Practice is a compilation of the best practices in the implementation of the FOI Program with the vision of sharing them so that agencies who are administering the FOI service would be guided by their functions and responsibilities, and may adopt these in their respective offices.



Umalohokan

The official publication of the FOI Philippines is aligned with its 2021 Communication Strategy, Transparency to TRUST. It is a proactive tool, which agencies and other stakeholders can utilize to further understand the processes, systems, structures, policies, and initiatives of the FOI Program. It serves as an avenue for the stakeholders to share their insights and experiences with regards to the importance of promoting the right to access information. Thus, establishing trust and strengthening citizen participation.

OFFICIAL RESULTS OF THE 2019 FUNCTIONAL LITERACY, EDUCATION, AND MASS MEDIA SURVEY (FLEMMS)

The Philippine Statistics Authority (PSA) officially released the results of the 2019 Functional Literacy, Education and Mass Media Survey (FLEMMS) which includes the rider questions on access to information.

The rider questions on Access to Information / Freedom of Information Program provide understanding on the level of awareness and knowledge of Filipinos on their right to request and access government information. The following data are based from the responses of 25,478,786 estimated number of households surveyed by PSA in 2019.

Scan



to read the full report

59% of Filipinos are **aware** of their right to access government information under the Philippine Constitution



However, based on the 2019 FLEMMS, only **0.12%** have exercised this right in 2018.

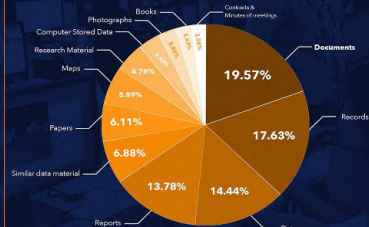


We asked!

Freedom of Information
PHILIPPINES

Based on the 2019 Functional Literacy, Education, and Mass Media Survey (FLEMMS), Philippines

19.57% of Filipinos asked for **documents** as type of government information



Freedom of Information
PHILIPPINES

Based on the 2019 Functional Literacy, Education, and Mass Media Survey (FLEMMS), Philippines

25% of Filipinos requested information under the **category** of Social Services



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* Responses that cannot be properly classified under the above categories, such as population data, statistical data, data about health, research, census population, etc.

43.62% of Filipinos who asked for government information went through **office visits/walk-ins**

Channels used in requesting information



Freedom of Information
PHILIPPINES

* Approached the Barangay Nutrition Scholar

The **good news** is that while only 0.12% have asked,



28% of respondents plan to request information in the next 12 months.
(January - December 2020)

Freedom of Information
PHILIPPINES

Based on the 2019 Functional Literacy, Education, and Mass Media Survey (FLEMMS), Philippines

In 2019, **77.21%** of Filipinos preferred to **physically visit** an office to request for information.

Preferred channels in requesting information



Freedom of Information
PHILIPPINES

This may not be the case at present due to the limitations brought about by the nationwide community quarantine.

2020 FOI Summit and Awards

The 2020 FOI Summit was conducted to commemorate its four (4) fruitful years of championing transparency and accountability, promoting good governance, and empowering Filipino citizens through access to information on 23024 November 2020.

Further, the 2020 FOI Awards was held to recognize and award Government Agencies and Organizations who have made significant contributions to the development and progress of the FOI Program in the Executive branch on 25 November 2020.

For the top department nominees in 2020, the Department of Labor and Employment (DOLE) was awarded as the department champion, followed by the Department of Energy (DOE) as the first runner-up and the Department of Transportation (DOTR) as the second runner-up.

The Metropolitan Manila Development Authority (MMDA) bagged the champion award for government agencies, with the Movie and Television Review and Classification Board (MTRCB) as the first runner-up, and the Commission on Higher Education (CHED) as second runner-up.

In the GOCC category, the National Housing Authority (NHA) landed the champion position, with the Authority of the Freeport Area of Bataan (AFAB) for the first runner-up and the National Electrification Administration (NEA) as the second runner-up.

The University of the Philippines (UP) was recognized as the FOI champion for SUCs, with Polytechnic University of the Philippines (PUP) and Nueva Ecija University of Science and Technology (NEUST) coming in as first and second runner-up, respectively.

Government offices and non-government organizations together with their personnel were also given plaques of appreciation to recognize their contributions in promoting FOI within their scope and line of work.

2020 FOI Hall of Fame Awardees

Department of Labor and Employment, Metropolitan Manila Development Authority, and Davao City Water District



FOI Summit and Awards Organizing Committee





International Day for Universal Access to Information (IDUAI)

As the country's lead agency in the implementation and promotion of Freedom of Information, the Presidential Communications Operations Office (PCOO) celebrated the annual International Day for Universal Access to Information (IDUAI) by promoting the right to access information through different art forms. FOI-PMO conducted the nationwide FOI Multi-Arts Festival - a month-long contest that showcased the creativity of Filipino artists and hobbyists in depicting the value of access to information in our democracy, and showcasing the government's transparency legacy through visual, literary, and performing arts.

Digital Poster Making Champion



Artist: John Paul R. Sierra

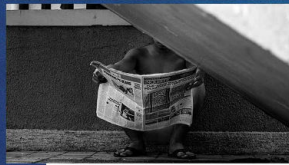
Scan



to view the Jingle-Making and
Tiktok-Making Contest Winners

Photography

Champion



"Dyaryo sa Umaga, Kumot sa Gabi"
Photographer: Robert I. Flores

Essay-Writing Champion

“ With all the needed tools at hand by virtue of the FOI, there is no reason for us not to complete our masterpiece of transparency and settle for merely changing things.

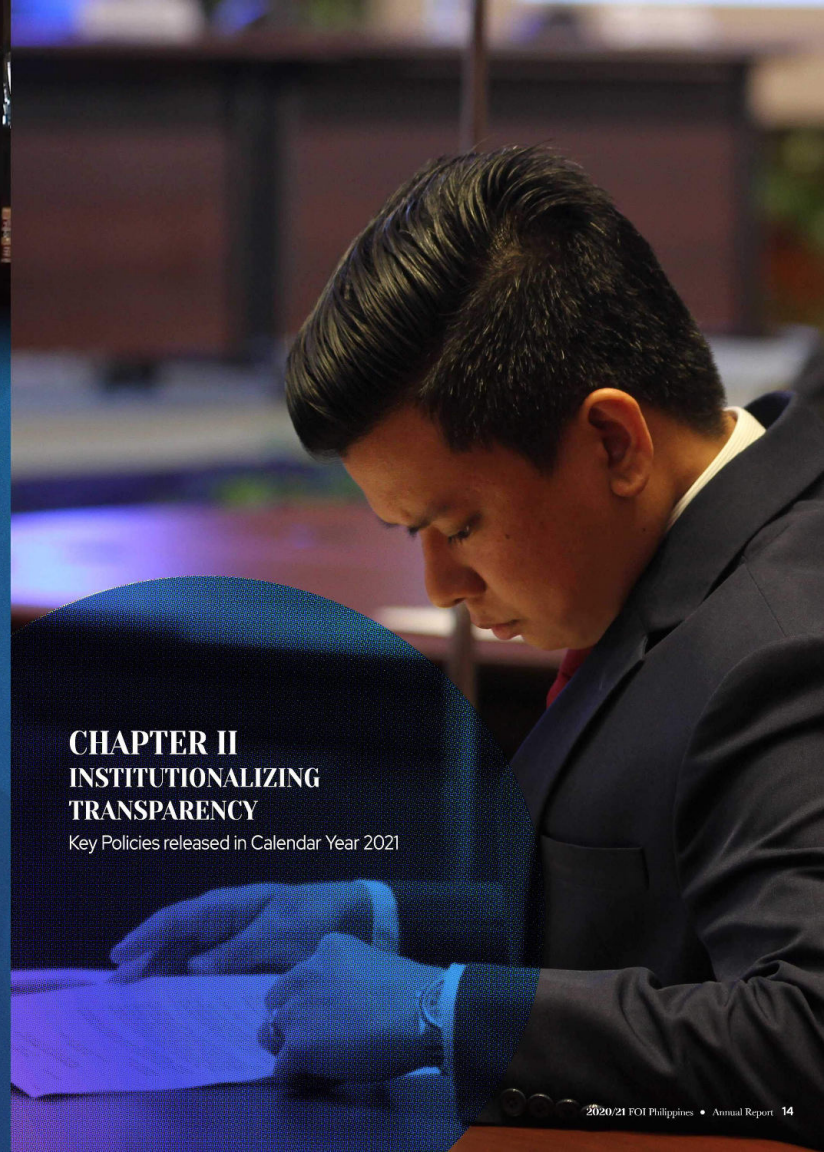
We need to get involved in demanding accountability of the government. This masterpiece of transparency created from a blank, opaque canvas will now bear truth and trust that we can proudly pass on to the next generation. ”

FOI: PAINTING A LEGACY OF
TRUTH, TRUST, TRANSPARENCY

By: Camille R. Bunatay

CHAPTER II INSTITUTIONALIZING TRANSPARENCY

Key Policies released in Calendar Year 2021



CHAPTER II

FOI Awards Criteria

Annually, the FOI-PMO set and released guidelines and criteria for the FOI Awards to recognize the efforts of agencies, individuals, and organizations that contributed to the development and progress of the FOI Program.

No Wrong Door Policy

The PCOO released FOI Memorandum Circular No. 21-05 or Guidelines on the Referral of requested information, official record/s and public record/s to the appropriate government agency otherwise known as the "No Wrong Door Policy for FOI." This policy seeks to set guidelines to stakeholder for the referral of any requested information, official record/s, or public record/s to the appropriate government agency by another agency that does not have in its possession or custody the requested information or records, or is not authorized to release the information to the public.

Compliance to Data Privacy Act of 2012

In compliance with Republic Act 10173 or the Data Privacy Act of 2012, the FOI Philippines, created a Privacy Notice to ensure that all personal data that the citizens share with them is safeguarded and protected. This Privacy Notice outlines the personal data that the FOI-PMO may collect about the individual and how they use it.

Further, as part of its function to develop policies, rules, procedures, and regulations necessary to provide strategic direction in implementing the FOI Program, the PCOO released FOI Memorandum Circular Nos. 21-03 and 21-04 to abide by the provisions of the Data Privacy Act of 2012, which is to ensure that personal information and sensitive personal information of the requesting public will be protected. The FOI MC No. 21-03 provides for guidelines in the retention period of personal information and sensitive personal information gathered through the standard FOI request form and electronic eFOI. On the other hand, the FOI MC No. 21-04 provides guidelines on the de-identification of requester's personal information in the eFOI portal otherwise known as the "Policy on Anonymization."

Updated Inventory List of Exceptions to EO 2, s. 2016

The Office of the Executive Secretary released the updates on the FOI List of Exceptions, which were recommended by the Inter-Agency Freedom of Information Exceptions Policy Committee (IA-FOI-EPC).

Memorandum Circular No. 89, also known as the "Updating the Inventory of Exceptions to the Right of Access of Information under E.O. 02, S. 2016," reflects pertinent provisions from the new laws, jurisprudence, rules, and regulations that can affect the process of information disclosure of government agencies.

The IA-FOI-EPC is composed of the Department of Justice and Office of Solicitor General as chairpersons, the PCOO, Office of the Government Corporate Counsel, and National Privacy Commission as members. The IA-FOI-EPC reviews the inventory of exceptions and periodically update the inventory of exceptions.

Electronic Records Management (ERM) Policy

In partnership with the FOI-PMO, the National Archives of the Philippines (NAP) conducted a series of ERMP Roll-out starting on 5 May 2021 via Zoom platform. Representatives from the national and local government agencies are invited to participate in the said event. The ERMP aims to set the standards in the management and preservation of electronic records to establish a culture of efficiency as well as to provide easy access to credible and accurate information.

Aside from following the instructions of President Rodrigo Roa Duterte to take advantage of the advances in technology for the improvement of the delivery of services to the public, the ERMP intends to complement the existing legislation and issuances including the EO No. 2, s. 2016 or the FOI Program in the Executive Branch.



Localizing FOI

Based on a thorough review of the top requested information from government agencies since 2017, the PCOO observed that there is a high demand for local, granular information such as Internal Revenue Allotments, Regional Development Plans, and information on the Local Government Support Fund, among others. This supports the presumption that people demand more information at the local level, which has a direct impact on their everyday lives.

To address this, the PCOO partnered with the Department of the Interior and Local Government (DILG) through the issuance of Joint Memorandum Circular 2018-01 also known as the "Reiteration of EO No. 2, s. 2016, Operationalizing the People's Right to Information and the State Policies of Full Public Disclosure and Transparency in the Public Services" which encourages local government units (LGUs) to pass their own local FOI Ordinances or EOs.



Photo from Agustin Rafael Reyes



Freedom of Information (FOI) Manuals

Government agencies under the Executive Branch are required to submit their People's FOI Manuals defining how it will facilitate FOI requests as provided under the EO No. 2, s. 2016. The Manual must be published in print format – to guide ordinary citizens who do not have internet access, and in digital format – for the public who wish to request information without physically going to government offices.

All 186 out of 189 (or 99%) NGAs, 100 out of 107 (or 93%) GOCCs, 108 out of 111 (or 97%) State Universities and Colleges (SUCs), and 260 out of 521 (or 50%) Local Water Districts (LWDs) have complied with the directives of the EO through the submission of their FOI Manuals.

Although the Philippines currently has an EO, this does not hinder the success in implementing the FOI Program across the whole Government. Constitutional Commissions such as the Commission on Elections, Commission on Audit, Civil Service Commission, and the Office of the Ombudsman, on their own initiative, published their own guidelines on right to public access of information. In 2018, the Supreme Court of the Philippines (SC) issued an order in its lower courts to adopt the FOI guidelines created by the SC.

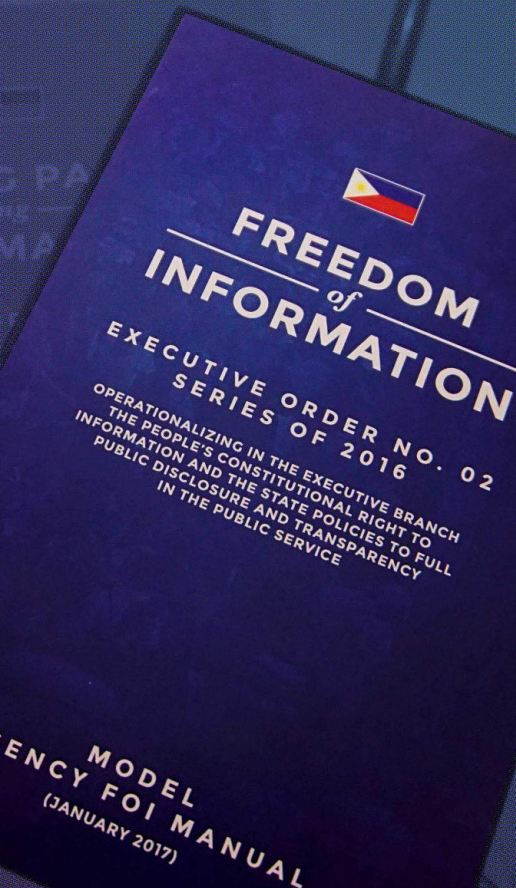
FOI Compliance for the Grant of Performance-Based Bonus (PBB) for Fiscal Year 2021

Through the initiative of the DBM and PCOO, the FOI Program requirements (i.e., posting of signed People's FOI manual, FOI Reports, FOI logo, one-page FOI Manual, and AID-FOI Tool in the agency's website) have been included as criteria under the Other Cross-Cutting Requirements category for eligibility to grant PBB for Fiscal Years 2017 to 2021 Performance Targets.

For Fiscal Year 2021, the FOI Program is one of the requirements in order to be eligible for the grant of the PBB pursuant to MC No. 2021-1 issued by Task Force Administrative Order (AO) No. 25, s. 2011. Through FOI MC No. 21-02, the FOI-PMO expounded the criteria and validation process guidelines.

Agency Information Inventory (AII)

A total of 299,559 records from 486 (or 52%) government agencies had been consolidated from the submitted AII -- a master list of all the information they hold, store, maintain, and archive providing the scope and limitations of each type of information. The FOI-PMO advises government agencies to proactively disclose information that is considered as "public," this is to reduce the burden on public administration of having to process requests for information that may be filed under EO No. 2, s. 2016.

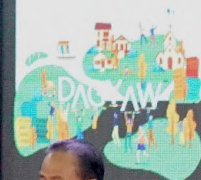


2021 Open Government Partnership Week

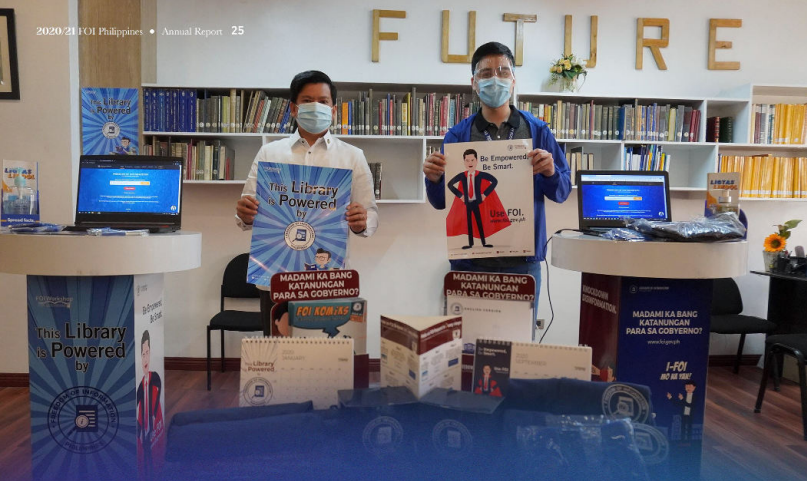
In celebration of #OpenGovWeek, the FOI PMO hosted webinars focusing on data access, usability, and sustainability. It will be a series of forums which will involve FOI Officers of national government agencies, representatives from non-profit or non-government organizations, and members of women groups and the LGBTQIA+ community who will shape the discussion in the field of access to information in the context of gender mainstreaming. These webinars are designed to raise awareness on what kinds of information the government has, build on the capacity of the public as data users to analyze and visualize the data, and how it can be meaningful in their day to day lives.



Marivel C. Sacendoncil
Undersecretary
Department of the Interior and Local
Government



CHAPTER III COLLECTIVE RESPONSIBILITY



International Assessment on Right to Access of Information

The FOI-PMO undertook the RTI Rating Assessment (rti-rating.org) among selected government agencies last March 2020 to learn how to improve our scores in several international criteria on FOI - such as the Millennium Challenge Corporation (MCC) Annual Scorecard for Fiscal Year 2020. Unfortunately, this initiative was postponed because of the administrative challenges posed by the Coronavirus Disease 2019 (COVID-19) pandemic. The FOI-PMO relaunched the RTI Rating Assessment for the second time last April 2021, in line with the country's COVID-19 response and recovery activities.

Inclusion of the FOI Program under the General Education Curriculum for Higher Education Institutions

For the past years, the PCOO has been constantly in coordination with CHED - Office of Planning, Research and Knowledge Management (OPKRM) and the University of the Philippines System for the inclusion of the FOI Program in the new General Education Curriculum for Higher Education Institutions, particularly under the Science, Technology, and Society (STS) Module.

Dagyaw 2021

The Participatory Governance Cluster, through the Department of the Interior and Local Government, Department of Budget and Management, PCOO, with support from CODE NGO, conducted a series of Dagyaw 2021 Virtual Town Hall Meetings which aims to create a platform for open dialogue between the government and the public on issues anchored on efficient and accountable local service delivery.

Turnover Ceremony of the FOI Information Materials to LGUs

As part of the continuing partnership with all libraries in the Local Government Units, the FOI-PMO led the Turnover Ceremony of the FOI Information Materials to the Pasig City Public Library. The ceremony was officiated by FOI Program Director Atty. Kristian R. Ablan of the Presidential Communications Office, and Mayor Victor Ma. Regis "Vico" N. Sotto of the City of Pasig, on 23 September 2020 at Pasig City Hall.

Pasig City is the first local government unit to partner with FOI Philippines for the FOI Library Project. This initiative aims to strengthen the utilization of FOI as a platform to access government information, data, records, and documents among citizens.

FOI Bridging Series

The FOI Bridging Series is a new program of the FOI PMO which seeks to bridge the gap between the government and civil society on issues that matter on the ground. A pilot activity was conducted last September with the Partnership of Philippine Support Service Agencies, Inc. (PHISSA) for and with its community beneficiaries on the topic Disaster Risk Reduction and Management and Climate Change Adaptation and Housing and Urban Development. Seeing that this initiative opened a fruitful and successful engagement for the CSO partners to discuss, verify, and seek clarifications about the government's programs, projects, and activities that are in line with their priority agenda and advocacy work and that the government partners were given the avenue to explain and disseminate information about the types of data they maintain and process, the Bridging Series aims to bolster the active civic participation and expand the spaces for dialogue between and among CSOs and other key partners and stakeholders of the FOI PMO.

The FOI Program for the Business Sector and Private Sector

The FOI Program for the non-government organizations in line with FOI-PMO's objective to continually capacitate its users, especially the grassroots communities, several partnerships were formed this year to continue strengthening and building on the demand for transparency and accountability by engaging with and encouraging business groups and organizations, lawmakers, local government units, and other civil society organizations to call for the passage of the FOI Law.



The FOI-PMO formed **new partnerships** this year with the following non-government organizations: Philippine Support Services (PHISSA), Philippine Partnership for the Development of Human Resources in Rural Areas (PHIDHRA), WeSolve, Makati Business Business Club (MBC), Legal Network for Truthful Elections (LENTE), Hiramang Kabataan (HK), We the Youth Vote PH (WTYV PH), Vote Pilipinas, EON Group, GoodGov PH, ActivateGov PH of GoodGov PH, Cirrolytx, and Eskwelabs.

ICIC 2019

11th International Conference of
Information Commissioners
Johannesburg, South Africa

Concurrent Panel 4

mechanisms to implement ATI/FOI in
the public and private sphere in the absence of
enabling legislation



CHAPTER IV SUSTAINING OUR SHARED VISION OF TRANSPARENCY

FOI Philippines in the 2021 ICIC Wednesdays

As an accredited member of the International Conference of Information Commissioners (ICIC), a forum for information rights across the world, the FOI-PMO participated in the 12th International Conference this year through a series of ICIC Wednesday webinars that started last 30 June 2021. All webinars are available in the ICIC's YouTube channel.

26 May 2021

Transparency and trust in pandemic times

30 June 2021

Blurred boundaries in access to information:
home office and public record management

28 July 2021

Privacy and transparency in health issues

25 August 2021

Access to Information and Freedom of Press

29 September 2021

Challenges of Transparency in the Digital
Governments: Transparency of public
administration in the use of Artificial intelligence

FOI Conference for LGUs

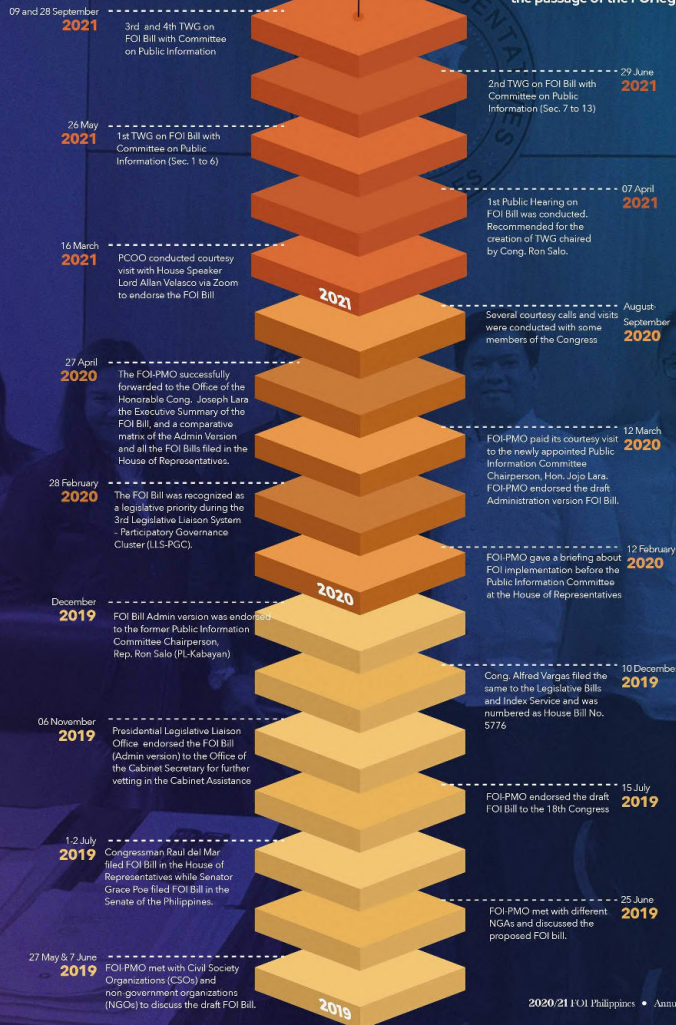
The FOI Conference for LGUs is an initiative of the FOI-PMO to put forward its vision of a whole-of-government approach in fostering transparency in public service. Its objectives are to share the best practices of LGUs implementing their FOI Program, and to encourage more LGUs to follow suit and pass their respective FOI ordinance.

A series of conferences were conducted on 23 October 2020 for the Mindanao leg, 28 April 2021 for the Luzon leg, and 13 August 2021 for the Visayas leg.



Journey of the FOI Bill under the 18th Congress

As the EO on FOI only covers the Executive Branch, the PCOO endeavors to push for the passage of the FOI legislation.





CHAPTER V EXPANDING FOI THROUGH TECHNOLOGY

CHAPTER V

In **five (5) years** of FOI implementation, there is a substantial increase in the supply of and demand for government information under the electronic FOI platform which can be seen in the succeeding data.

Top 5 most requested agencies

#1		Philippine Statistics Authority	4,880
#2		Department of Labor and Employment	4,557
#3		Department of Health	4,214
#4		Social Security System	3,610
#5		Overseas Workers Welfare Administration	3,518



Scan for the
aggregated statistics

eFOI Portal as one of the tools for Citizens Services

- Promotes demand-driven transparency and accountability, made possible through a web-based platform that can receive and track multiple requests simultaneously.
- Increases public participation in government processes by extended reach through the web.



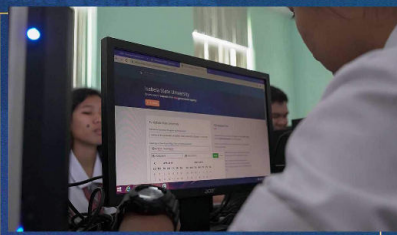
eFOI portal is an exemplary Government eService

- Uniquely Government-driven. Other countries' eFOI websites were mostly built by Civil Society Organizations (CSOs) and Non-government organizations (NGOs). Being government-driven, the country's eFOI initiative was an exception to the rule.
- Good Agency Reception. More agencies are requesting to be trained on the eFOI and be onboarded on the portal for the public to readily access their information.



eFOI portal going beyond Tracking

Possibilities beyond tracking, eFOI can be a document tracking and management system for the whole of government, which will be a key bridge towards ensuring public access to comprehensive, complete, relevant information.



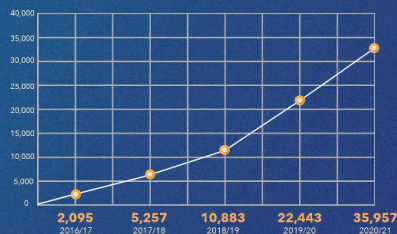
Hi, I'm Frida!



The FOI-PMO upgrades the eFOI website by updating its contents. These updates include deployment of chatbot FRIDA (Freedom of Information Digital Assistant), online deployment of various issuances, deployment of (Inter-Agency Task Force) IATF resolutions, onboarding of agencies; updating of FOI officers' accounts in the portal; and resolving eFOI service desk tickets or addressing eFOI portal issues and concerns.

As of 30 September 2021, the eFOI Portal has received a total of **76,635** requests lodged to the **545** participating government agencies. Below is the summary of the number of requests received in the past five years.

eFOI Request Growth Rate

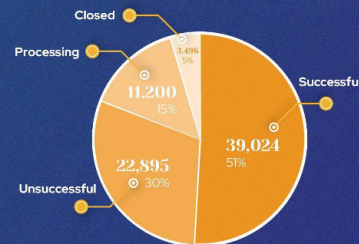


There has also been a considerable growth in the number of eFOI Portal users which comprises the **61,407** total number of registered users in the eFOI Portal:

Number of eFOI Portal users

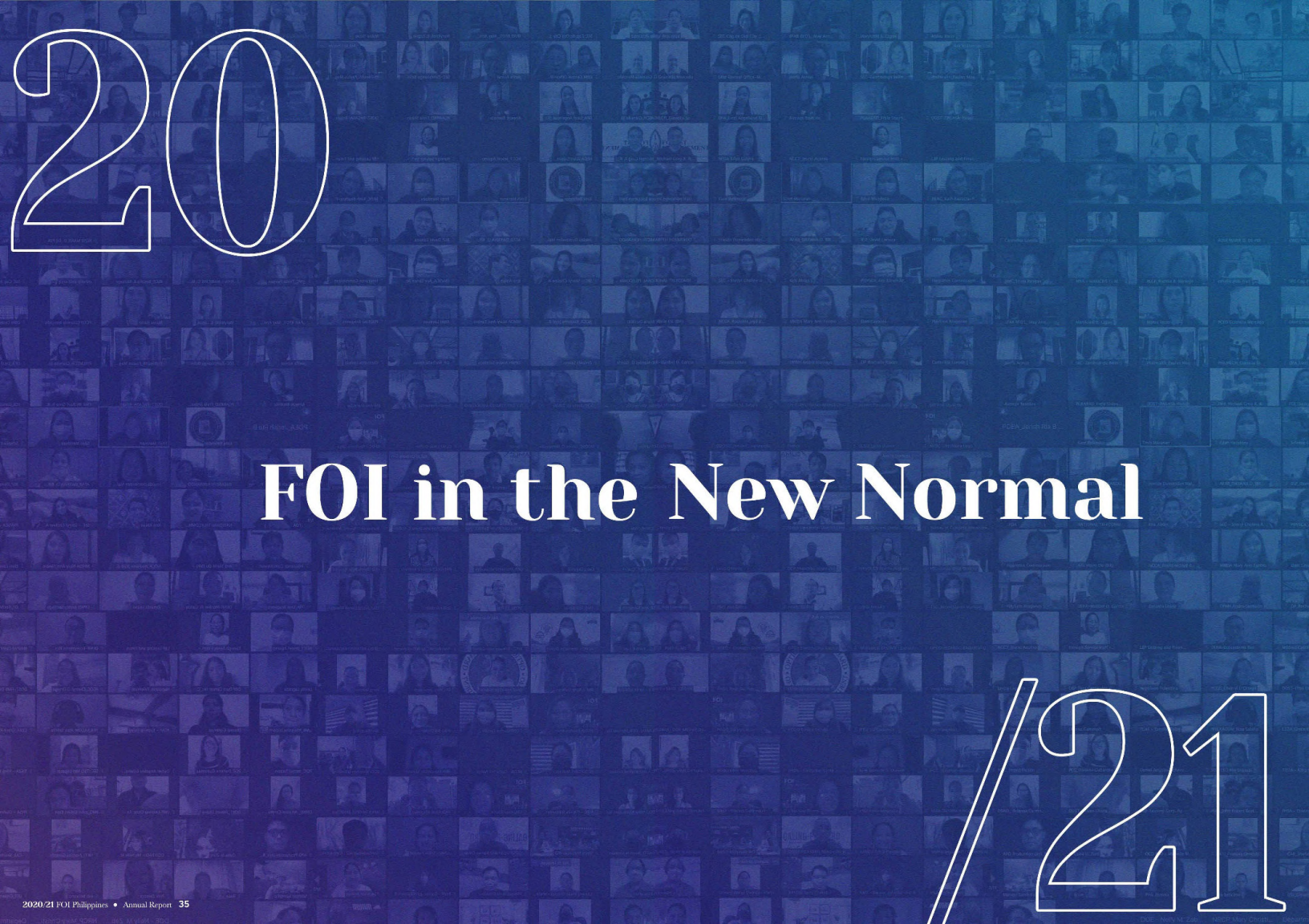


Status of Requests



Based on the data gathered from the eFOI, the most requested information are the following:





20

FOI in the New Normal

/21

PCOO being the lead agency for the implementation of the FOI Program has been steadfast in its vocation of operationalizing the people's Constitutional right to information in the Executive branch by religiously conducting capacity-building activities and innovating on mechanisms to adapt to recent circumstances, all for the benefit of its stakeholders.

CHAPTER VI

PROMOTING FOI THROUGH USER-FOCUS CAPACITY BUILDING AND AWARENESS CAMPAIGN

To strategically widen the reach of the FOI Program, a total of **1,063** information, education, and communication activities had been organized and participated in by the FOI-PMO. These include media engagements, major events, orientation sessions, technical workshops, collaborative meetings, consultations and fora, press freedom caravan activities, and international events.

These activities not only help in disseminating valuable information about the government's flagship programs but also aid in involving the citizens in taking part in civic discourse and public affairs.



TRANSPARENCY *Roadshow*

LUZON • VISAYAS • MINDANAO

The 2021 Transparency Roadshow aims to inform and engage representatives from the national and local governments, civil society, academe, media, and the general public on the government's responses against the COVID-19 pandemic, to raise awareness on the transparency initiatives of our current Administration, and to promote other services and programs of the government. A total of thirty-three (33) PCOO and Transparency Roadshows were conducted from January 2017 to September 2021.



FOI-PMO conducted the first barangay-level FOI campaign in Benguet on 28 June 2021. The program includes talks about FOI and other transparency initiatives of the government and an information drive from invited agencies. It aims to build awareness of FOI at the grassroots level and seeks to champion FOI in LGUs (barangay), and the masses.

— FREEDOM OF INFORMATION — TRANSPARENCY **LEGACY** DIGITAL LECTURE SERIES

The FOI Transparency Legacy Digital Lecture Series is FOI's new capacity-building activity this year which aims to **"sharpen the saw"** of our target stakeholders in FOI praxis. This online seminar covers broad, as well as audience-specific topics geared towards improving stakeholders' knowledge and skills in FOI implementation. Through this webinar, we develop more FOI Advocates and Champions that will contribute to the growth and innovation of the FOI program.

FOI FOR THE ACADEME:

The Role of Access to Government Information
in today's Data-Driven Society

In view of the First National Higher Education Day and the 27th Founding Anniversary from 17-21 May 2021, the CHED and FOI Philippines conducted a webinar entitled, "FOI for the Academe: The Role of Access to Government Information in today's Data-Driven Society" on 20 May 2021 via Zoom web conference. The webinar was attended by more than 400 faculty members and students from the different Higher Education Institutions nationwide.

Together with CHED, the FOI Philippines will continue to promote the use of the FOI Program in the academe as a tool for knowledge generation, innovation, transparency, and empowerment to further build awareness and strengthen the capacities of the students to empower them on their right to access government information.



FOI Online Consultation System (FOCS) for FOI Officers and PBB Focal Persons

Despite circumstances brought by Coronavirus Disease (COVID-19) pandemic, the FOI-PMO ought to recognize and adapt the new normal arrangement, as many activities and engagements including the conduct of face-to-face training-orientations for stakeholders have been canceled to mitigate the spread of the said disease. To fulfill its mandate, the FOI-PMO facilitated an FOI Online Consultation System (FOCS) for FOI Officers and PBB Focal Persons using a video conference facility to continuously train and capacitate them on the provisions set forth by the EO No. 2, s. 2016 and the requirements for the grant of PBB. A total of thirty-eight (38) FOCS were conducted from June 2020 to September 2021.



2021 FREEDOM OF INFORMATION HANGOUTS

for Receiving Officers (FROs) and FOI Decision Makers (FDMs)

Through the years, one of our empowerment activities for our FOI Key Officers is activated through the conduct of the FOI Hangouts annually. From 2019 to 2021, the FOI-PMO conducted FROs' Hangout to convene agency FROs to discuss and provide feedback on FOI implementation. More than 300 NGAs and GOCCs attended the FROs' Hangout from 2019 to 2021. This year, the FOI Program intends to expand its successful roll-out of the FOI Hangouts by conducting a joint FOI Receiving Officers (FROs) and FOI Decision Makers' (FDMs) Hangouts, the first of its kind, on 25 June 2021 (Friday), 1:00 pm - 4:00 pm via Zoom platform. Simultaneous live streaming will be shown through the FOI Philippines Facebook page. The Hangout aims to continuously update our FOI Officers on their status of implementation of the Executive Order No. 2, s. 2016; to introduce the latest and updated features of the eFOI portal; and to present the criteria for the 2021 FOI Awards.



Civil Society Organizations (CSO) Hangouts for the Women and LGBTQIA+ Sector

The FOI Team, in collaboration with the Philippine Commission on Women (PCW) and Commission on Human Rights, successfully conducted its first CSO Hangouts for Women and the LGBTQIA+ Community. It was attended by over 200+ participants and Facebook viewers from all regions of the country. The conduct of the multi sectoral CSO Hangouts is one of the milestones enrolled in the commitment of the PCOO in the 5th National Action Plan of the Philippine Open Government Partnership.

To ensure the most effective and efficient dissemination of the program to the broader community, the PCOO recognizes the significant role of key partner agencies and organizations in capacitating individuals and development stakeholder organizations in performing their roles and mandates, especially within the public sector. The two-day training is divided into skills development sessions on how to become an effective FOI Ambassador. The methodology consists of lectures, structured-learning experiences, interactive sessions, and small group workshops to ensure the active involvement of the participants. The FOI-PMO successfully conducted a series of trainings for PhilSSA and PhilDHRA, Commission on Higher Education, and Makati Business Club.



FOI Workshop FOR LIBRARIANS

The FOI Program Workshop for Librarians aims to encourage learners and teachers to ask the government conveniently in their school libraries about the Executive Branch of the Philippine Government. The Program also aims to introduce a technologically advanced way of asking through the electronic FOI Program or by accessing <https://www.foi.gov.ph/>.

With the FOI Program Workshop, the registered librarians will be trained to independently guide all students and teachers if there will be questions asked regarding the FOI Program in the libraries. The PCOO will use public libraries and school libraries to cater to the needs of learners and teachers in their research and thesis-making. Utilizing the FOI program will help the learners as well as teachers; especially so, if government information would form part of their research and thesis-making. A total of eight (8) FOI Program Workshop for Librarians was conducted from 2019 to 2021.



Every Filipino should
know how to
record a public
information



On 3-5 March 2020, FOI-PMO conducted a three-day leadership training and fellowship program for the student leaders through the FOI Student Ambassadors' Camp. A total of 64 student leaders from State Universities and Colleges in Luzon actively participated in the program.

This 2021, the FOI-PMO revived our partnerships and commitments through the conduct of the FOI Student Ambassadors ZOOMustahan on 17 March 2021. The online event served as an avenue for the Student Ambassadors to re-acquainted virtually and to be informed with the latest developments in the FOI Program.

Information, Engagement, and Communications Activities

IEC

The FOI Program provides free service, accessible through the eFOI Portal at www.foi.gov.ph, and posts daily updates on its official FOI Facebook page.

SA RADYO



FOI goes on-air through "FOI sa Radyo" in its effort to reach more citizens in its promotion of transparency and citizen participation. FOI sa Radyo airs every Friday, 6:00 p.m. - 7:00 p.m. over the government's flagship radio station Radyo Pilipinas, and also streamed via FOI Facebook page.

Number of episodes:

61
episodes

Average Viewership:

2,764
viewers/quarter



F.Y.I.

with Usec. Kris Ablan

FOI's TV show entitled For Your Information (FYI) is a public service television program that keeps the public in the loop with the latest projects, policies, and programs of the government. FYI airs every Sunday at IBC-13, 8:30 pm to 9:00 pm.

The Official Facebook page of FYI:
<https://www.facebook.com/FYIPHOOfficial/>

Number of
featured agencies:

61
agencies

Average Viewership:

1,129
viewers/quarter



For its second season, Young Juans Podcast hosted by DJ Jada teams up with FOI Philippines and its FOI Youth Ambassadors Program to increase awareness of our programs and activities for FOI youth advocates. Viewers may watch every Wednesday night at 9:00 PM on Republikast (Republika FMI Facebook page, Spotify, and YouTube).

CHAPTER VII TESTIMONIALS AND MESSAGES OF SUPPORT

Social Media Engagement

The FOI Facebook page aligns its communication strategy to capture the improvements and successes in FOI implementation that need to be sustained and spread in light of behavioural change, and its transparency legacy. This year, FOI has revamped its content and media strategy per platform to capture target audience, and share relevant contents such as the launch of "Just so You Know: The FOI PH's Vlog" in YouTube which aims to provide FOI contents and information to millennials and Gen Z, the primary consumers of our services. FOI Philippines is present in Facebook, Twitter, Instagram, and Youtube.

f 74,200 followers

FOI's Twitter account has gained:

🐦 1,470 new followers

The newly-revamped FOI Instagram has gained:

📷 974 followers

FOI's Youtube channel garnered over

📺 1,000 subscribers this year



“ The FOI-PMO successfully navigated through uncharted path and successfully implemented the President’s policy issuance during one of the most challenging time in recent history. ”

Freedom of information on matters of public concern is a right guaranteed under our Constitution. Although expressly provided, the provision is not self-executory, thus there is a need for an enabling law for its implementation.

The issuance Executive Order No. 2, 2016 is a recognition of the importance of a free and open exchange of information in a democracy, intended to enhance transparency and accountability in the government. While the rationale behind the issuance of the Executive Order is consistent with the policy direction of President Duterte, I know that the FOI-PMO headed by Usec. Atty. Kristian Ablan faced a daunting task of implementing the said Executive Order across the Executive Branch. Faced with the enormous task, the FOI-PMO successfully navigated through uncharted path and successfully implemented the President’s policy issuance during one of the most challenging time in recent history.

It is through the passion and commitment of the people from the FOI-PMO that we are gathered today to revisit the milestones achieved under this issuance.

With this I would like to congratulate the PCOO headed by Sec. Andanar and the FOI-PMO headed by Usec. Ablan for being such a staunch advocate of freedom of information. I know that it took a lot of dedication, commitment, and gallantry on your part and the people from the PCOO to reach this milestone. Hats off to all of you.

RON P. SALO
Representative, KABAYAN Partylist



Ever since President Rodrigo Duterte issued Executive Order (EO) No. 02 or the Executive Order for the People’s Constitutional Right to Information and the State Policies of Full Public Disclosure and Transparency in Public Service in 2016, the Presidential Communications Operations Office (PCOO) and the Freedom of Information Project Management Office have been at the vanguard of upholding our right of access to information. They, along with FOI advocates all around the country, have stood at the forefront of promoting transparency and accountability in public service.

In the time of COVID-19, information is power. Access to services from appropriate government agencies can help alleviate the situation of Filipinos and that begins with the availability of correct and reliable information. Conversely, misinformation can dangerously lead to helplessness, anxiety, and might even cost the life of our people. As public servants, it is our duty and responsibility to serve the country and the Filipino people to the best of our abilities. Policies that promote Freedom of Information will help us deepen that commitment.

With the success of the PCOO, and the FOI-PMO, along with the many brave FOI advocates who weathered the many challenges we have encountered, I extend my deepest gratitude and congratulations for the strides in good governance we have accomplished together.

Mabuhay ang PCOO!
Mabuhay ang Freedom of Information!

REP. ALFRED D. VARGAS
Congressman
Fifth District, Quezon City

“ As public servants, it is our duty and responsibility to serve the country and the Filipino people to the best of our abilities. Policies that promote Freedom of Information will help us deepen that commitment. ”



Himamaylan is a rural city in southern Negros Occidental known for the slow pace of life and where change was merely a slogan, a cry for hope repeated by a handful of reformists. This all changed following the elections of 2019. With the leadership passed on to a new generation came a fresh and bold direction, as Vice Mayor I committed to harnessing this energy to enact legislation that would institutionalize good governance in City Hall. This led to my writing and shepherding of the first FOI Ordinance to be enacted by an LGU in Negros Occidental, which, in turn, opened avenues for People's Empowerment and Civic Engagement.

As a gateway legislation, FOI paved the way for partnerships with prominent groups in Manila and even abroad. It also strengthened the LGU's thrust to be responsive to the infrastructure needs of its constituents through the Citizen Participation in Governance (CPaG) initiative.

As a social media portal for linking small infrastructure requests of Himamaylanons, CPaG has allowed the LGU to respond quickly, transparently, and effectively. All these ultimately contribute to restoring trust in the LGU as an institution and proved that change is not only possible and not just a word on a tarpaulin rather a force that can be harnessed to build a better, more progressive City.

HON. JUSTIN DOMINIC S. GATUSLAO
Vice Mayor
City of Himamaylan, Negros Occidental



“As a gateway legislation, FOI paved the way for partnerships with prominent groups in Manila and even abroad.”



Freedom of Information (FOI) is both bedrock and trigger of transparency and accountability. This is the article of faith of the Right to Know Right Now! Coalition (R2KRN).

Amid a lingering pandemic, accurate and timely information should be part of government's protocol of cure to stop the abuse and misuse of public funds.

We acknowledge the perseverance and dedication of the FOI-Project Management Office led by Undersecretary Kris Ablan for its commitment to uphold the people's right to information.

As advocates, we are happy to have government partners who are moved by the same passion and zeal for pushing an FOI law.

This, the Constitution has required of our lawmakers from whence it was ratified 34 years ago.

Our advocacy for an FOI law has been a long and difficult journey marked by mostly frustrating, and just a few hopeful, moments.

“The big push for the law to finally pass is our common task and duty. We must get this work done together, soonest.”

ATTY. EIRENE JHONE AGUILA

Akayong Kabayanihan para sa Organisadong Pagbabago
Right to Know, Right Now! Coalition
Co-convenor

MS. MALOU MANGAHAS

Philippine Center for Investigative Journalism
Right to Know, Right Now! Coalition
Co-convenor

MS. JENINA JOY CHAVEZ

Action for Economic Reforms
Right to Know, Right Now! Coalition
Co-convenor





One of the keystones in a democracy is the people's free access to information, especially those on matters of national concern. As good and active citizens, we want our decisions to be made with complete, reliable, and accurate information. When the people are informed, we are able to positively participate in the democratic process.

With LENTE's previous and ongoing partnerships with the Freedom of Information-Project Management Office (FOI-PMO) such as the FOI public video podcast and FOI Practice Project, these became avenues not only for the organization but significantly for the general public to be aware about their right to information; be informed on the issues associated with this right as well as their potential participation and engagement as citizens, and the government's transparency and accountability; and be equipped in using FOI as a tool to ensure a safe, accountable, transparent, inclusive 2022 National and Local Elections which inspire national public confidence.

We, at LENTE, believe in the standards of accountability and transparency. The short period in which we have had the FOI program is but the brave first few steps in our journey towards establishing resilient democratic institutions and an empowered citizenry. We look forward to seeing the positive impact that a stronger and more accessible Freedom of Information program will have towards the elections and good governance.

ATTY. RONA ANN CARITOS

Executive Director
Legal Network for Truthful Elections (LENTE)



We consider the Freedom of Information program one of the bright spots in building a data-friendly culture in the Philippines. The FOI portal has seen a monumental fix jump in data requests from 2016 to 2020, more than half are for research purposes, and two-fifths are considered successful requests. We consider this a laudable effort and are glad that the FOI Project Management Office is open to feedback for how we can improve people's access to quality public data sets.

We need to #PassFOINow! Our Data for Empowerment Alliance stands with the FOI community in passing the FOI Law during this Congress. We thank Rep. Ron Salo and the House Committee on Public Information, Undersecretary Kris Ablan, the hardworking team at the FOI-PMO, and the co-convenors and members of the Right to Know, Right Now! Coalition, for empowering us to actively shape the FOI bill and to exercise our constitutional right to know

KENNETH ISAIHA ABANTE

Fellow and Head of Practice, WeSolve
Coordinator, Citizens Budget Tracker and Move As One Coalition
Co-author, "Data for Empowerment: Organizing Principles for an Inclusive Public Data Ecosystem in the Philippines"



Partnership of Philippine Support Service Agencies (PHILSSA) is a national network of civil society organizations (CSOs) working on development and humanitarian concerns, especially for poor and vulnerable communities in urban and urbanizing areas. PHILSSA believes that information is vital for planning, implementing and assessing of any development, humanitarian and advocacy interventions.

PHILSSA is happy to partner with PCOO's FOI-PMO in promoting awareness and understanding among civil society organizations of the Freedom of Information (FOI) mandate and system, as well as facilitating engagement of our member-CSOs and other partner groups with national agencies for our key concerns such as land, housing and urban development (with DHSUD and key shelter agencies), disaster risk reduction and management (with NDRRMC, CCC, DENR and other concerned agencies, and women in conflict with the law (DILG-NJMP, DOJ-BuCor, PCW).

PHILSSA will continue to promote FOI among our members and other partner groups, and work with PCOO's FOI-PMO and concerned government agencies for enhanced access to needed information and the appropriate use of these information for community development and empowerment.

BENEDICT BALDERRAMA

National Coordinator
Partnership of Philippine Support Service Agencies (PHILSSA)



The launching of Barangay FOI by the PCOO in the Province of Benguet last June 2021 was attended by several sectors from the 13 municipalities of Benguet. 18 CSO leaders from the three CSO Networks /Alliance and partners in the project implementation of CCCE PAG-PR since 2016 have attended the launching of FOI have intensified their basic knowledge on good governance particularly in advocating the promotion of transparency and accountability in governance. Most likely, the activity provided opportunities for the citizens to engage in the FOI program as a tool to better engage with the national and local governments. Some the participants have tried to access the FOI website but failed. Maybe, because of poor WIFI connection or unstable data. Much more, the CSO shared the recent utility issues in the province portrays governance issue. In simple analysis, Governance should start from us, the advocator of Good Governance.

Philippine Partnership for the Development of
Human Resources in Rural Areas (PHIDHRA)



CHAPTER VIII
Trust Builders



Photo taken in front of the New Executive Building, Malacanang -- the first office of FOI-PMO in 2016.

POLICY, PLANNING, AND SUPPORT DIVISION (PPSD)



CHAYENNE O. SY
Administrative Section Lead for Office Management /
Legislative Liaison Officer

*She is clothed in strength and dignity,
and she laughs without fear of the future.*



JAYA V. ILLUSTRISIMO
Administrative Section Lead for Human Resource

*You need to remember that your excuses
are seducers, your fears are liars, and
your doubts are thieves.*



ANGELICA MAY C. ANTOLIN
Administrative and Procurement Officer

*The end of loneliness is when
someone needs you--
and the world is so full of need.*



VANESSA C. FAMA
Legislative Liaison Officer

*And when its finally your turn,
I hope you understand why the wait is necessary*



ERIC CARLOS V. PANGA JR.
Legislative Liaison Officer

Fall down seven, stand up eight.



ATTY. MAE ANNE O. SANDOVAL
Chief of the Policy, Planning,
and Support Division

Have courage and be kind!



ATTY. JOSEPH ADRIAN B. LLAMES
Senior Policy Officer /
Senior Legislative Liaison Officer

*If more of us valued food and cheer and song
above hoarded gold, it would be a merrier world.*



CARLA BIANCA O. SERUT
Procurement and
Planning Section Lead

*Accept what is, let go of what was,
and have faith in what will be.*



ANDREA D. MALABAN
Video Editor

*We work to live. Don't live to work.
We only have one life.
Live it in a way that makes you happy*



MIKAELA C. GUERRA-BAÑOS
FOI Radio Executive Producer

*Change doesn't happen overnight.
But we can always start tonight.*



ROBIN R. RICHEROMOSO
Writer/Researcher

Work hard but be smart.



ANTHONY D. CU
Executive Assistant

Success is no accident. It is hard work, perseverance, sacrifice, and most of all, love of what you are doing or learning to do.



JONATHAN B. RADORES
Administrative Aide

Choose your battles, but don't choose very many



JOSE NEL F. MAQUIRANG
Administrative Aide

If you don't like the hands that fate's dealt you with, fight for a new one.



ROBERTO B. LUANZON
Maintenance Aide

You will never regret working hard because hard work always pays off.

STRATEGIC PARTNERSHIPS UNIT (SPU)



PEARL IRIS L. CLEMENTE
Engagement Lead

*As within so without,
as above so below.*



MARINELLA R. RICAFRANCA
Engagement Officer

*Doing your best at this moment puts you
in the best place for the next moment.*



HENNESY D. OZAWA
Engagement Officer

Fight hard, fight fair.

COMPLIANCE MONITORING DIVISION (CMD)



EDEN DARLENE A. MENDOZA
Compliance Monitoring Chief

*You should always treat people
the way you'd want to be treated.*



MA. DANICA A. ORCULLO
Senior Compliance Monitoring Officer

*Live as if you were to die tomorrow.
Learn as if you were to live forever.*



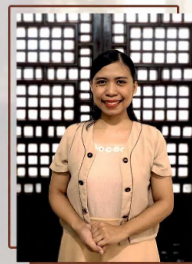
PATRICIA MARRI O. MARANAN
Junior Compliance Monitoring Officer

*Who you are tomorrow begins
with what you do today.*



DENIEL ANGELOU G. ECHEVARRIA
Compliance Monitoring Officer

*Never was anything great
achieved without danger.*



DIANNE M. GAMMAD
Compliance Monitoring Officer

*The lesser the expectation,
the lesser the disappointment.
The lesser the disappointment,
the lesser the pain.*



MARIA EDRALYN B. AMOR
Compliance Monitoring Officer

*We may encounter many defeats
but we must not be defeated.*

COMMUNICATIONS AND CAPACITY DEVELOPMENT DIVISION (CCDD)



KRIZIA CASEY P. AVEJAR
Chief, Communications and
Capacity Development Division

If you're going through hell, keep going.



MARTIN JANN G. CENETA
Information Technology Lead

*The quieter you become,
the more you are able to hear.*



JOHN WILMER G. JIMENEZ
Senior Communications and
Social Media Specialist

Look for the Extraordinary in the Ordinary.



KATE B. REFENDOR
Senior Creative Arts and
Brand Management Specialist

*It's in the act of making things
that we figure out who we are.*



MA. JERICA ALEXISSE G. RAMIREZ
Junior Creative Arts Specialist

*Believe you can and
you're halfway there.*



ARMAND FREDERICK V. GATPAYAT
Communications Officer

*Integrity is when we say the same
things publicly that we say privately.*



RYAN G. TORDA
Brand Management Officer

*When things go wrong,
don't go with them.*



VALERIE R. VALENZUELA
Communication and
Engagement Officer

If you want to be happy, be.



APRIL F. AUREA
Junior Creative Arts Specialist

Let all you do be done in love.



JOSE RUPERTO MARTIN M. ANDANAR
Secretary and FOI Champion

Give your all today as if there's no tomorrow.



KRISTIAN R. ABLAN, CFSO II
Undersecretary and FOI Program Director

*It is common sense to take a method and try it.
If it fails, admit it frankly, and try other.
But above all, try something.*

FOI through the Years

2016



2017



2018



2019



2020



2021

