



REPUBLIC OF THE PHILIPPINES

PHILIPPINE STATISTICS AUTHORITY

Reference No. 21SSSS05-092

02 August 2021

KRISTIAN R. ABLAN, CESO II

Undersecretary for Administration, Finance,
and Freedom of Information (FOI)

Presidential Communications Operations Office
7th Floor, Times Plaza Building, United Nations Avenue
Ermita, City of Manila

SUBJECT: Response to PCOO's Request for Tabulated Results of FOI-related Rider Questions in the 2019 FLEMMS

Dear Undersecretary Ablan:

Greetings from the Philippine Statistics Authority (PSA)!

This refers to your request for the tabulated results of the FOI-related rider questions in the 2019 Functional Literacy, Education, and Mass Media Survey (FLEMMS) that our technical staff from the Social Sector Statistics Service presented to your team.

In this regard, we are pleased to provide you the attached results of Questions 1 to 8 of the Module entitled "*Access to Government Information*" of FLEMMS Form 1 (Household Questionnaire) discussed during the presentation. We hope these will be useful in the FOI Program's policy-making process.

Should you have further clarifications and concerns, Ms. Rosalinda M. Garcia and her team will be glad to be of service to you. They can be reached at socdev2.psa@gmail.com, copy furnished the following: r.garcia@psa.gov.ph, ssss.oans@gmail.com, and wilms038@yahoo.com.

COF



PSA Complex, East Avenue, Diliman, Quezon City, Philippines 1101
Telephone: (632) 8938-5267
www.psa.gov.ph

We appreciate your recognition of PSA as the country's authority on statistical matters and in considering our agency as partner in your endeavors.

Thank you and warm regards.

Truly yours,

DENNIS S. MAPA, Ph.D.

Undersecretary

National Statistician and Civil Registrar General

WAG/RMG

Attachments:

1. *PCOO Letter to PSA on 2019 FLEMMS*
2. *Results of FOI-related Rider Questions on 2019 FLEMMS*
3. *PCOO's presentation on FOI and related Rider Question in the 2019 FLEMMS Task Force Training*



REPUBLIC OF THE PHILIPPINES
PRESIDENTIAL COMMUNICATIONS OPERATIONS OFFICE
Tanggapang Pampanguluhan sa Operasyong Komunikasyon
Ermita, City of Manila

06 July 2021

CLAIRE DENNIS S. MAPA, Ph. D.

Undersecretary
National Statistician and Civil Registrar General
Philippine Statistics Authority
8/F CRS Building
PSA Complex, East Ave., Diliman, Quezon City

ATTN: **WILMA A. GUILLEN**
Assistant National Statistician

Dear **UNDERSECRETARY MAPA:**

Greetings from the Presidential Communications Operations Office (PCOO)!

The Freedom of Information Project Management Office (FOI PMO) of PCOO once again conveys its appreciation for agreeing to include access to government information rider questions to the 2019 Functional Literacy, Education, and Mass Media Survey (FLEMMS). The results of this survey will enable us to determine outreach strategies, identify policy gaps, and form partnerships with advocates for greater open data procedures and practices.

On 1 July 2021, the Social Sector Statistics Services, through ANS Wilma Guillen, presented the tabulated results of Questions 1 to 8 of the FOI rider questions to our team. In view of this, we would like to request your **Office's authorization to utilize the tabular data that your team presented, as well as to seek further assistance in processing the data as needed.** This will allow us to use the survey results as a reference point for our efforts to improve the implementation of the FOI Program among our stakeholders.

For any questions, concerns, or clarifications regarding this request, your Office may contact Ms. Pearl Clemente via foistratpar@gmail.com or at mobile number 0956-167-7662.

Thank you very much and we look forward to your positive response.

Sincerely yours,

KRISTIAN R. ABLAN, CESO II

Undersecretary for Administration, Finance,
and Freedom of Information (FOI)

Results of FOI-related Rider Questions in the 2019 FLEMMS

The results generated from the responses to the following questions are based on the number of households estimated at **25,478,786** from the survey.

Question 1: Did you or any member of your household know that you have a right to access government information under the Philippine Constitution?

Answer Choices:

1-Yes

2-No

Result:

Percentage of households that are aware/not aware of their right to access government information under the Philippine Constitution, Philippines: 2019

Answer	Percent
Aware	59.46
Not aware	40.54

Question 2: During the past 12 months, have you or any member of your household tried requesting for information from any government agency?

Answer Choices:

1-Yes (specify name of government agency)

2-No (proceed to Question 6)

Result:

Percentage of households that tried requesting for government information during the past 12 months, Philippines: 2019

Answer	Percent
Requested	0.12
Did not request	99.88

NOTE: The results generated from the responses to **Questions 3 to 5** refer to the answers of the **0.12 percent** of the households that requested government information in the past 12 months.

Question 3: What type of government information did you or any member of household request most recently?

Answer Choices:

- | | | | |
|--------------|-------------------|-----------------|--------------------|
| A. Records | G. Minutes and | K. Data | P. Electronic data |
| B. Documents | transcripts of | L. Research | Q. Computer- |
| C. Papers | official meetings | materials | stored data |
| D. Reports | H. Maps | M. Films | R. Any other like |
| E. Letters | I. Books | N. Sound and | similar data or |
| F. Contracts | J. Photographs | video recording | materials |
| | | O. Magnetic and | |
| | | other tapes | |

Result:

Percentage of households by type of government information requested, Philippines: 2019

Type of Information	Percent
A – Records	17.63
B - Documents	19.57
C – Papers	6.11
D – Reports	13.78
E – Letters	-
F - Contracts	1.13
G - Minutes of Meeting	1.13
H – Maps	5.89
I – Books	2.43
J - Photographs	2.80
K – Data	14.44
L - Research Material	4.78
M - Films	-
N - Sound and Video Recording	-
O - Magnetic or Other tapes	-
P - Electronic Data	-
Q - Computer Stored Data	3.43
R - Any Likes of similar data material	6.88

- No data

Question 4: Under which category of government information did you or any member of your household request most recently?

Answer Choices:

- | | | | |
|----------------------------------|----------------------------|-----------------------|---------------------------------|
| A. Social services and subsidies | D. Water | G. Environmental harm | J. Available financial services |
| B. Education | E. Land ownership and use | H. Public procurement | K. Crime-related data |
| C. Health | F. Human rights protection | I. Development | L. Others (Specify) |

Result:

Percentage of households by category of government information requested, Philippines: 2019

Category of Information	Percent
A - Social Services	25.04
B - Education	20.65
C - Health	20.51
D - Water	0.99
E - Land ownership and use	1.78
F - Human right protection	0.67
G - Environmental harm	5.86
H - Public procurement	1.18
I - Development	1.96
J - Available financial services	2.35
K - Crime-related data	0.67
X – Others*	18.32

*Include responses that cannot be uniquely classified under the above categories, such as population data, statistical data, data about typhoon, research, voters population, waste mgmt. drainage, etc.

Question 5: Through what channel did you or any member of your household request that government information?

Answer Choices:

- A. Mobile/Landline phone C. Email E. Official agency website G. Others (Specify)
 B. Office visit D. Social Media F. www.foi.gov.ph

Result:

Percentage of households by the channel through which government information requested, Philippines: 2019

Request Channel	Percent
A -Mobile/landline	8.43
B -Office visit	43.62
C -Email	8.63
D -Social media	-
E -Official agency website	10.26
F -www.foi.gov.ph	27.28
G -Others*	1.78

* No data

*Approached the Barangay Nutrition Scholar

NOTE: The results generated from the responses to **Questions 6 to 8** are based on the responses of all households, **whether of not they requested government information in the past 12 months.**

Question 6: In the next 12 months, do you or any member of your household plan to request information from the government?

Answer Choices:

1-Yes

2-No

Result:

Percentage of households that plan/do not plan to request for government information in the next 12 months, Philippines: 2019

Answer	Percent
Plan to request	27.89
Do not plan to request	72.11

NOTE: The results generated from the responses to **Questions 7 and 8** pertain to the responses of the 27.88 percent of the households that intend to request information from the government in the next 12 months.

Question 7: Under which category of information would you or any member of your household plan to request from the government?

- | | | | |
|----------------------------------|----------------------------|-----------------------|---------------------------------|
| A. Social services and subsidies | D. Water | G. Environmental harm | J. Available financial services |
| B. Education | E. Land ownership and use | H. Public procurement | K. Crime-related data |
| C. Health | F. Human rights protection | I. Development | L. Others (Specify) |

Result:

Percentage of households by category of government information to be requested in the next 12 months, Philippines: 2019

Category of Information	Percent
A - Social Services	23.66
B - Education	22.68
C - Health	24.86
D - Water	2.30
E - Land ownership and use	5.75
F - Human right protection	3.89
G - Environmental harm	1.66
H - Public procurement	1.50
I - Development	2.25
J - Available financial services	10.25
K - Crime-related data	1.08
X – Others*	0.11

*Include responses that cannot be uniquely classified under the above categories, such as population data, government situation statistics, economics, DRRM data, etc.

Question 8: Through what channel did you or any member of your household request that government information?

Answer Choices:

- A. Mobile/Landline phone C. Email E. Official agency website G. Others (Specify)
B. Office visit D. Social Media F. www.foi.gov.ph

Result:

Percentage of households by the channel through which government information will be requested, in the next 12 months, Philippines: 2019

Request Channel	Percent
A -Mobile/landline	12.02
B -Office visit	77.21
C -Email	2.24
D -Social media	3.93
E -Official agency website	3.17
F -www.foi.gov.ph	1.34
G -Others*	0.09

*Letter, medium not specified

KNOW YOUR GOVERNMENT BETTER

Knowledge. Innovation. Transparency. Empowerment



FREEDOM OF INFORMATION
PHILIPPINES

UNIVERSAL DECLARATION OF HUMAN RIGHTS (1948)

Article 19: Everyone has the **right** to freedom of opinion and expression; this **right** includes freedom to hold opinions without interference and to seek, receive and impart information and ideas through any media and regardless of frontiers.



SUSTAINABLE DEVELOPMENT GOALS

TARGET

16•10



**ENSURE PUBLIC ACCESS
TO INFORMATION AND
PROTECT
FUNDAMENTAL
FREEDOMS**



**FREEDOM OF INFORMATION
PHILIPPINES**

1987 PHILIPPINE CONSTITUTION

Article II Section 28

Subject to reasonable conditions prescribed by law, the State adopts and implements a **policy of full public disclosure** of all its transactions involving public interest.



1987 PHILIPPINE CONSTITUTION

Article III Section 7



The right of the people to information on matters of public concern shall be recognized. Access to official records, and to documents, and papers pertaining to official acts, transactions, or decisions, as well as to government research data used as basis for policy development, shall be afforded the citizen, subject to such limitations as may be provided by law.



EXECUTIVE ORDER NO. 2, S. 2016



JULY 23, 2016



FREEDOM OF INFORMATION
PHILIPPINES

EXECUTIVE ORDER NO. 2, S. 2016

Every Filipino shall have access to **information, official records, public records** and to documents and papers pertaining to officials acts, transactions or decisions, as well to government research data used as basis for policy development.



“GOVERNMENT INFORMATION”



Information



Official Records



Public Records

...recorded, stored, or kept in or under the control and custody of any government office pursuant to law, executive order, and rules and regulations or in connection with the performance or transaction of official business by any government office

“INFORMATION”



- Records
- Documents
- Papers
- Reports
- Letters
- Contracts
- Minutes of Meetings
- Maps
- Books
- Photographs
- Data
- Research Materials
- Films
- Sound and Video Recording
- Magnetic or other tapes
- Electronic Data
- Computer Stored Data

“OFFICIAL RECORDS”



Information produced or received by a public officer or employee, or by a government office in an official capacity or pursuant to a public function or duty.

“PUBLIC RECORDS”



Information required by laws, executive orders, rules, or regulations to be entered, kept, and made publicly available by a government office.



DEFAULT : DISCLOSURE





COVERAGE OF THE EXECUTIVE ORDER



EXECUTIVE



The following
are **encouraged**
to comply:



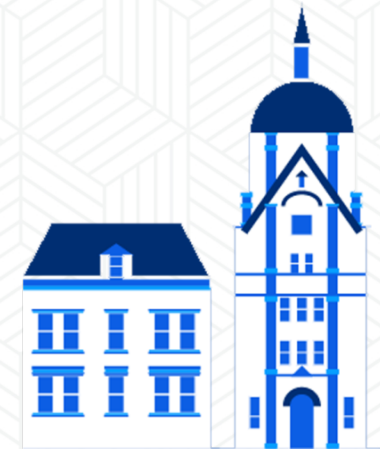
JUDICIARY



LEGISLATIVE



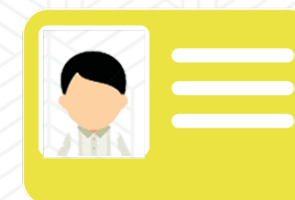
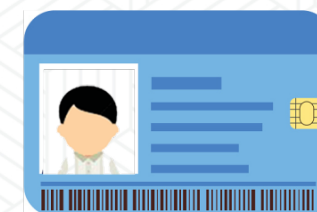
CONSTITUTIONAL
COMMISSIONS



LOCAL
GOVERNMENT
UNITS

WHAT ARE THE REQUIREMENTS FOR FILING AN FOI REQUEST?

Present/attach government
issued, school, or company ID



WHAT ARE THE REQUIREMENTS FOR FILING AN FOI REQUEST?

Fees



FREE



FREEDOM OF INFORMATION
PHILIPPINES

THE FOI PROGRAM

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FOI Tracking Number: _____

FREEDOM OF INFORMATION REQUEST FORM
(Pursuant to Executive Order No. 2, s. 2016)
(as of November 2016)

Please read the following information carefully before proceeding with your application. Use blue or black ink. Write neatly and in BLOCK letters. Improper or incorrectly filled out forms will not be acted upon. Tick or mark boxes with "X" where necessary. Note: (*) denotes a MANDATORY field.

A. Requesting Party
You are required to supply your name and address for correspondence. Additional contact details will help us deal with your application and correspond with you in the manner you prefer.

1. Title (e.g. Mr, Mrs, Ms, Miss) _____ 2. Given Name/s (including M.I) _____ 3. Surname _____

4. Complete Address (Apt./House Number, Street, City/Municipality, Province) _____

5. Landline/Fax _____ 6. Mobile _____ 7. Email _____

8. Preferred Mode of Communication ☐ Landline ☐ Mobile Number ☐ Email ☐ Postal Address
(If your request is successful, we will be sending the documents to you in this manner.)

9. Preferred Mode of Reply ☐ Email ☐ Fax ☐ Postal Address ☐ Pick-Up at Agency

10. Type of ID Given (Please ensure your IDs contain your photo and signature) ☐ Passport ☐ Driver's License ☐ SSS ID ☐ Postal ID ☐ Voter's ID ☐ School ID ☐ Company ID ☐ Others _____

B. Requested Information

11. Agency - Connecting Agency (if applicable) _____

12. Title of Document/Record Requested (Please be as detailed as possible) _____

13. Date or Period (DD/MM/YY) _____

14. Purpose _____

15. Document Type _____

16. Reference Numbers (if known) _____

17. Any other Relevant Information _____

FREEDOM OF INFORMATION

C. Declaration

Privacy Notice: Once deemed valid, your information from your application will be used by the agency you have applied to, to deal with your application as set out in the Freedom of Information Executive Order No. 2. If the Department or Agency gives you access to a document, and if the document contains no personal information about you, the document will be published online in the Department's or Agency's disclosure log, along with your name and the date you applied, and, if another person, company or body will use or benefit from the documents sought, the name of that person, entity or body.

I declare that:

- The information provided in the form is complete and correct;
- I have read the Privacy notice;
- I have presented at least one (1) government-issued ID to establish proof of my identity

I understand that it is an offense to give misleading information about my identity, and that doing so may result in a decision to refuse to process my application.

Signature _____

Date Accomplished (DD/MM/YYYY) _____

D. FOI Receiving Officer [INTERNAL USE ONLY]

Name (Print name) _____

Agency - Connecting Agency (if applicable, otherwise N/A) _____

Date entered on eFOI (if applicable, otherwise N/A) _____

Proof of ID Presented (Photocopies of original should be attached) ☐ Passport ☐ Driver's License ☐ SSS ID ☐ Postal ID ☐ Voter's ID ☐ School ID ☐ Company ID ☐ Others _____

The request is recommended to be: ☐ Approved ☐ Denied

If Denied, please tick the Reason for the Denial ☐ Invalid Request ☐ Incomplete ☐ Data already available online

Second Receiving Officer Assigned (print name) _____

Decision Maker Assigned to Application (print name) _____

Decision on Application ☐ Successful ☐ Partially Successful ☐ Denied ☐ Cost

If Denied, please tick the Reason for the Denial ☐ Invalid Request ☐ Incomplete ☐ Data already available online ☐ Exception Which Exception? _____

Date Request Finished (DD/MM/YYYY) _____

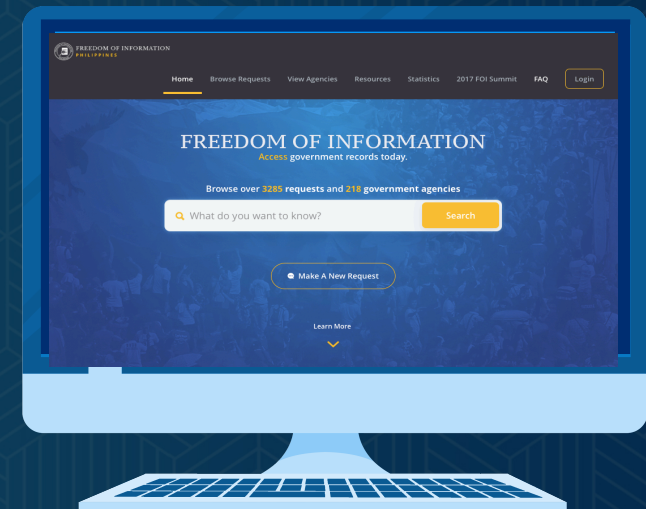
Date Documents (if any) Sent (DD/MM/YYYY) _____

FOI Registry Accomplished ☐ Yes ☐ No

RO Signature _____

Date (DD/MM/YYYY) _____

FREEDOM OF INFORMATION



Standard request
FOI Request Form

Online request
(www.foi.gov.ph)



FREEDOM OF INFORMATION
PHILIPPINES

HOW LONG DOES IT TAKE?

15

WORKING DAYS

FOR SIMPLE REQUESTS

+20 WORKING DAYS

FOR COMPLEX REQUESTS



FREEDOM OF INFORMATION PHILIPPINES

www.foi.gov.ph



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FREEDOM OF INFORMATION RIDER QUESTIONS IN FLEMMS



FREEDOM OF INFORMATION
PHILIPPINES

OBJECTIVES

- Provide baseline data on the knowledge, experience, behavior, and attitude of Filipino households on their right to access government information
- Identify demand for government information in terms of sector/category
- Identify preferred channels through which Filipino households request and receive information from government



FLEMMS SECTION 5

Introduction: define **government information**

any records, documents, papers, reports, letters, contracts, minutes and transcript of official meetings, maps, books, photographs, data, research materials, films, sound and video recordings, magnetic or other tapes, electronic data, computer-stored data, or any other like or similar data or materials recorded, stored, or archived in whatever format, whether offline or online, which are made, received, or kept in or under the control and custody of any government office pursuant to law, executive order, and rules and regulations or in connection with the performance or transaction of official business by any government office.



FLEMMS SECTION 5

1

DID YOU OR ANY MEMBER OF YOUR HOUSEHOLD KNOW THAT YOU HAVE A RIGHT TO ACCESS GOVERNMENT INFORMATION UNDER THE PHILIPPINE CONSTITUTION?

- Results will drive the FOI Program's strategies in the conduct of its information, education, and communication activities
- Results will help identify strategic points of intervention in terms of organizations and geographical locations



FLEMMS SECTION 5

1

DID YOU OR ANY MEMBER OF YOUR HOUSEHOLD KNOW THAT YOU HAVE A RIGHT TO ACCESS GOVERNMENT INFORMATION UNDER THE PHILIPPINE CONSTITUTION?

1 – YES (OO)

2 – NO (HINDI)



FLEMMS SECTION 5

2

DURING THE PAST 12 MONTHS, HAVE YOU OR ANY MEMBER OF YOUR HOUSEHOLD TRIED REQUESTING FOR INFORMATION FROM ANY GOVERNMENT AGENCY?

- Previous experience and level of demand for government information
- Should not include information about **government services** such as getting birth and marriage certificates, business permits, barangay clearances, passports, pension and retirement benefits



FLEMMS SECTION 5

2

DURING THE PAST 12 MONTHS, HAVE YOU OR ANY MEMBER OF YOUR HOUSEHOLD TRIED REQUESTING FOR INFORMATION FROM ANY GOVERNMENT AGENCY?

1 – YES (OO): (specify name of government agency)

2 – NO (HINDI): (proceed to Q6)



FLEMMS SECTION 5

3

WHAT TYPE OF GOVERNMENT INFORMATION DID YOU OR ANY MEMBER OF YOUR HOUSEHOLD REQUEST MOST RECENTLY?

- Baseline data for the development of policies on information management systems of government
- Should be asked if respondent answered "YES" in Q2
- Encircle **at most three** types of information



FLEMMS SECTION 5

3

WHAT TYPE OF GOVERNMENT INFORMATION DID YOU OR ANY MEMBER OF YOUR HOUSEHOLD REQUEST MOST RECENTLY?

A Records
B Documents
C Papers
D Reports
E Letters
F Contracts
G Minutes of Meetings

H Maps
I Books
J Photographs
K Data
L Research Materials
M Films
N Sound & Video Recording

O Magnetic or other tapes
P Electronic Data
Q Computer Stored Data
R Any other like or similar data or materials



FLEMMS SECTION 5

4

UNDER WHICH CATEGORY OF GOVERNMENT INFORMATION DID YOU OR ANY MEMBER OF YOUR HOUSEHOLD REQUEST MOST RECENTLY?

- Assesses the sectoral demand & interest for government information
- May be used in the prioritization strategies for improvement of information management systems
- Should be asked if respondent answered "YES" in Q2
- Encircle **at most three** categories of information



FLEMMS SECTION 5

4

UNDER WHICH CATEGORY OF GOVERNMENT INFORMATION DID YOU OR ANY MEMBER OF YOUR HOUSEHOLD REQUEST MOST RECENTLY?

A Social services & subsidies

B Education

C Health

D Water

E Land ownership & use

F Human rights protection

G Environmental harm

H Public procurement

I Development

J Available financial services

K Crime-related data

X Others



FLEMMS SECTION 5

4

UNDER WHICH CATEGORY OF GOVERNMENT INFORMATION DID YOU OR ANY MEMBER OF YOUR HOUSEHOLD REQUEST MOST RECENTLY?

SOCIAL SERVICES AND SUBSIDIES

Information relating to the public services offered by the government including, among others, education, electricity, health, transportation, housing, tax, or employment



FLEMMS SECTION 5

4

UNDER WHICH CATEGORY OF GOVERNMENT INFORMATION DID YOU OR ANY MEMBER OF YOUR HOUSEHOLD REQUEST MOST RECENTLY?

EDUCATION

Information about basic primary, secondary, or tertiary education



FLEMMS SECTION 5

4

UNDER WHICH CATEGORY OF GOVERNMENT INFORMATION DID YOU OR ANY MEMBER OF YOUR HOUSEHOLD REQUEST MOST RECENTLY?

HEALTH

Information on plans, policies, technical standards and guidelines on health, health services and products



FLEMMS SECTION 5

4

UNDER WHICH CATEGORY OF GOVERNMENT INFORMATION DID YOU OR ANY MEMBER OF YOUR HOUSEHOLD REQUEST MOST RECENTLY?

WATER

Information about policies, standards, and programs on the effectiveness and sustainable water operations in the country. It may also include information about water sanitation, hygiene, pollution



FLEMMS SECTION 5

4

UNDER WHICH CATEGORY OF GOVERNMENT INFORMATION DID YOU OR ANY MEMBER OF YOUR HOUSEHOLD REQUEST MOST RECENTLY?

LAND OWNERSHIP AND USE

Information about land titles, registration of land ownership, annotation, mortgage, cancellation of mortgage, issuance of title, among others



FLEMMS SECTION 5

4

UNDER WHICH CATEGORY OF GOVERNMENT INFORMATION DID YOU OR ANY MEMBER OF YOUR HOUSEHOLD REQUEST MOST RECENTLY?

HUMAN RIGHTS PROTECTION

Information on the protection of a person's right to life; right to property; right to liberty; freedom from slavery or torture; freedom of opinion and expression; right to privacy; right to vote and be voted for; issues on racism and discrimination, cruelty, terrorism, and all other basic fundamental human rights



FLEMMS SECTION 5

4

UNDER WHICH CATEGORY OF GOVERNMENT INFORMATION DID YOU OR ANY MEMBER OF YOUR HOUSEHOLD REQUEST MOST RECENTLY?

ENVIRONMENT

Information relating to the right of the people to a balanced and healthful ecology in accord with the rhythm and harmony of nature; information about conservation, management, development, and proper use of the Philippines' natural resources, and their licensing and regulation



FLEMMS SECTION 5

4

UNDER WHICH CATEGORY OF GOVERNMENT INFORMATION DID YOU OR ANY MEMBER OF YOUR HOUSEHOLD REQUEST MOST RECENTLY?

PUBLIC PROCUREMENT

Information on the government's process on acquisition of goods, consulting services, and the contracting for infrastructure projects by procuring entities; procurement also includes the lease of goods and real estate



FLEMMS SECTION 5

4

UNDER WHICH CATEGORY OF GOVERNMENT INFORMATION DID YOU OR ANY MEMBER OF YOUR HOUSEHOLD REQUEST MOST RECENTLY?

DEVELOPMENT

Information on issues and challenges on civil, economic, political, social and cultural development programs of the government, and their implementation



FLEMMS SECTION 5

4

UNDER WHICH CATEGORY OF GOVERNMENT INFORMATION DID YOU OR ANY MEMBER OF YOUR HOUSEHOLD REQUEST MOST RECENTLY?

FINANCIAL SERVICES

Information on the government's role on revenue generation, implementation and collection; citizen's tax payment concerns; securing of loan, insurance, stocks, bonds, and all other financial instruments from the government; policies, rules and regulation about permit and licenses issuances and government compliances



FLEMMS SECTION 5

4

UNDER WHICH CATEGORY OF GOVERNMENT INFORMATION DID YOU OR ANY MEMBER OF YOUR HOUSEHOLD REQUEST MOST RECENTLY?

CRIME

Information on the projects, programs and efforts of the government in crime prevention in the country; or policies, issuances and rules on crime prevention



FLEMMS SECTION 5

5

THROUGH WHAT CHANNEL DID YOU OR ANY MEMBER OF YOUR HOUSEHOLD REQUEST THAT GOVERNMENT INFORMATION?

- Assesses the preferences of households in terms of channels for government information
- May be used in the prioritization strategies for improvement of information management systems
- Baseline data for awareness of households on the eFOI portal
- Should be asked if respondent answered "YES" in Q2
- Encircle **the most recent** channel used



FLEMMS SECTION 5

5

THROUGH WHAT CHANNEL DID YOU OR ANY MEMBER OF YOUR HOUSEHOLD REQUEST THAT GOVERNMENT INFORMATION?

- 1 Mobile/landline phone
- 2 Office visit
- 3 Email
- 4 Social media
- 5 Official agency website
- 6 www.foi.gov.ph
- 9 Others: _____



FLEMMS SECTION 5

6

IN THE NEXT 12 MONTHS, DO YOU OR ANY MEMBER OF YOUR HOUSEHOLD PLAN TO REQUEST INFORMATION FROM THE GOVERNMENT?

- Assesses future interest and behavior of households
- Assesses initial reaction of households upon receiving basic knowledge on their right to access information
- Should not include information about **government services** such as getting birth and marriage certificates, business permits, barangay clearances, passports, pension and retirement benefits



FLEMMS SECTION 5

6

IN THE NEXT 12 MONTHS, DO YOU OR ANY MEMBER OF YOUR HOUSEHOLD PLAN TO REQUEST INFORMATION FROM THE GOVERNMENT?

1 – YES (OO): (specify name of government agency)

2 – NO (HINDI): (proceed to Section 6)



FLEMMS SECTION 5

7

UNDER WHICH CATEGORY OF GOVERNMENT INFORMATION WOULD YOU OR ANY MEMBER OF YOUR HOUSEHOLD PLAN TO REQUEST FROM THE GOVERNMENT?

- Assesses the future sectoral demand for government information
- May be used in the prioritization strategies for improvement of information management systems
- Should be asked if respondent answered "YES" in Q6
- Encircle **at most three** categories of information



FLEMMS SECTION 5

7

UNDER WHICH CATEGORY OF GOVERNMENT INFORMATION WOULD YOU OR ANY MEMBER OF YOUR HOUSEHOLD PLAN TO REQUEST FROM THE GOVERNMENT?

A Social services & subsidies

B Education

C Health

D Water

E Land ownership & use

F Human rights protection

G Environmental harm

H Public procurement

I Development

J Available financial services

K Crime-related data

X Others



FLEMMS SECTION 5

8

THROUGH WHAT CHANNEL WOULD YOU OR ANY MEMBER OF YOUR HOUSEHOLD PLAN TO REQUEST INFORMATION FROM THE GOVERNMENT?

- Assesses the preferences of households in terms of channels for government information
- Baseline data on the interest of households in using the eFOI portal for future requests
- Should be asked if respondent answered "YES" in Q6
- Encircle **the most preferred** channel



FLEMMS SECTION 5

8

THROUGH WHAT CHANNEL WOULD YOU OR ANY MEMBER OF YOUR HOUSEHOLD PLAN TO REQUEST INFORMATION FROM THE GOVERNMENT?

- 1 Mobile/landline phone
- 2 Office visit
- 3 Email
- 4 Social media
- 5 Official agency website
- 6 www.foi.gov.ph
- 9 Others: _____



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